

Systems & Software, Inc Business Intelligence Internship

THE COMPANY

Since 1973, Systems & Software (a subsidiary of Harris Computer Systems) has been a top-rated CIS provider to municipal and investor-owned (IOU) electric, water and gas utilities. With an unrivalled track record of success, the company's web-based enQuesta software drives advanced business performance including utility billing, revenue management, service-oriented architecture (SOA), mobile workforce management, GIS integration, electronic bill presentment & payment (EBPP), automated meter integration (AMI/MDM), time-of-use (TOU) billing, asset management/work management integration, customer self-service web portal, business intelligence and reporting. enQuesta is specifically designed for utilities and is proven to increase efficiencies and revenues, as well as enhance customer service. For more information about Systems & Software, Inc. and enQuesta, please visit www.systemsandsoftware.net.

Harris Computer Systems is a member of the [Constellation Software Inc.](http://www.constellationsoftware.com) group of companies. Constellation Software is a rapidly growing conglomerate of vertical market software (VMS) companies; each focused upon dominating its respective market niche. Constellation's growth is based on a simple strategy: identify promising VMS firms; acquire them; and then integrate them into the Constellation family while building on their fundamental strengths to help them become world class organizations.

JOB SUMMARY

This intern will interpret and document reporting/business intelligence requirements, He/she will propose/develop reporting solutions related to incoming inquiries from existing customer base, and assist with two key projects: embedding our ad-hoc reporting engine within our core application and revamping our data model.

EXPERIENCE / SKILLS REQUIRED

- Intermediate or beginner skills in MS-SQL, Advantage-SQL, ability to perform complex queries.
- Excellent report writing skills (Crystal, MS Access, Cognos)
- Reporting/Business Intelligence
 - Use complex queries with user guided parameterization to present data on user friendly, web based reports.
 - Create data analysis views for clients that facilitate interactivity with rapid response.
 - Create dashboards that give "at a glance" visibility into key reports and analysis views.
- Self starter possessing good troubleshooting skills and analytical thinking to resolve issues.
- Not required, but helpful skills
 - Familiarity with Java web-based applications
 - Data warehousing/data mart design and ETL experience

ESSENTIAL QUALIFICATIONS

The desired candidate must possess a high level of initiative, aptitude and energy in order to succeed in a fast-paced environment. We also require several of the following attributes:

- Excellent verbal and written communication skills
- Analytical skills/quick learner
- Excellent organization skills
- Self-motivated/positive attitude
- Team player
- Ability to multi-task effectively and to consistently meet assigned deadlines
- Detail oriented
- Professional
- Adaptable to change
- Positive, results oriented mindset

LOCATION

Systems & Software, Inc.
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Suite 140
Williston, VT 05495

Please mail, fax or email your resume to Kate Thornton at:

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